

Royal Bank of Scotland

Royal Bank Connect Your Mortgage Prize Draw

Terms and Conditions

Connect Your Mortgage Prize Draw - Terms and Conditions

a. The prize draw is open to Royal Bank of Scotland customers aged 18 or over who are residents of Great Britain and who successfully connect a personal residential or buy-to-let mortgage held with another lender, secured on a property with a UK postcode, to the Royal Bank of Scotland banking app between 02nd November 2026 and 31st January 2027.

The prize draw is not open to employees of The NatWest Group of companies, their families or anyone associated with this draw.

b. Entry into the prize draw can be made by successfully connecting an eligible personal mortgage account through our Royal Bank of Scotland banking app.

Each mortgage account successfully connected during the entry period will receive one entry.

If you do not wish to participate in the prize draw, then you can choose to opt out when connecting your mortgage account or if you change your mind and do not wish to participate in the prize draw, you can disconnect your mortgage account from the Royal Bank of Scotland banking app before the prize draw closure date of the 31st January 2027 date.

Please ensure that you read these terms and conditions carefully. If you indicate that you do not wish to participate in the prize draw for any mortgage(s) accounts connected, that mortgage account will not be entered into the prize draw.

c. If a customer disconnects their mortgage account from the Royal Bank of Scotland banking app prior to the end of the entry period on the 31st January 2027 at 23:59:59, the entry will not be entered into the prize draw.

d. Winners will be drawn at random by 12th February 2027. The prize draw will be carried out by the use of a random number generator and then matching the number to a randomised list of all eligible entrants. There is a total of 5 prizes to be won. Each winner will receive £500. One prize per customer.

e. Winners shall be notified that they have won a prize within 21 working days of the prize draw, by phone or by email using the most up to date contact details we hold. Prizes will be paid directly into a current account of the winning customer within 15 days of being notified of their win. The prizes are as stated and any prize is non-transferable.

The judge's decision is final, and no correspondence will be entered into.

f. Customers or other third parties may request details of the winners by sending a self-addressed envelope to:

"Royal Bank Connect Your Mortgage Prize Draw Winner List" NatWest Group, 175 Glasgow Road, Edinburgh, EH12 1HQ.

The Royal Bank of Scotland plc. Registered in Scotland No. SC083026. Registered Office: 36 St. Andrew Square, Edinburgh, EH2 2YB. Authorised by the Prudential Regulation Authority and regulated by the Financial Conduct Authority and the Prudential Regulation Authority. Financial Services Firm Reference Number 114724.

In such circumstances, the surname and the county of the winning customers shall be made available to the requestor.

g. We will use your personal information to administer the Prize Draw, including confirming eligibility, managing entries, selecting and contacting winners, awarding prizes and maintaining appropriate records of the Prize Draw. We process this information where necessary for our legitimate interests in administering and promoting the Prize Draw and raising awareness of the Bank and its products and services. If you win, we may use your personal information to notify you and award and provide the prize. We may also make available the limited winner information described in paragraph (f). We will retain personal information relating to the Prize Draw in accordance with our applicable retention requirements. Further information about how we use your personal information, who we may share it with and your data protection rights is available in our Privacy Notice Our privacy policy | Royal Bank of Scotland.

h. If a prize is unclaimed after reasonable efforts have been made to contact the winner[s] the promoter will be entitled to dispose of the prize as it sees fit without any liability to the winner[s] for having done so.

i. The promoter reserves the right to alter, amend or foreclose the promotion without prior notice.

j. The Promoter reserves the right to exercise any right of set-off it may have under the terms and conditions governing the winner's accounts or lending products. Where such a right exists and is exercised, the prize amount may be applied towards amounts owed by the winner to the NatWest Group and the winner may not receive the full prize amount.

k. The promoter is The Royal Bank of Scotland plc. Registered in Scotland No. SC083026. Registered Office: 36 St. Andrew Square, Edinburgh, EH2 2YB.

l. For any customer unable to connect their mortgage they should first check their details with TransUnion against their personal information on the banking app. If their details match then please contact us directly: Contact Us | Customer Support | Royal Bank of Scotland

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