

A guide to the master roles in Bankline

Information Classification - Public



Royal Bank
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Tomorrow begins today

A guide to the master roles in Bankline

- This document is designed to provide you with a clear understanding of the roles within Bankline. It gives a list of each role's privileges, giving all users a clear view of the privileges they have. Understanding these roles is essential for maintaining security and transparency, as well as getting the most from Bankline, both from a user's perspective but also as an organisation.
- We'd recommend using these roles in the way that they're set up. However, if you find they're not quite right for you, then an administrator can set up a customer role, which is tailored to your individual needs.
- If you need a hand understanding the privileges your role has, then speak to an administrator. Alternatively, there's a wealth of information in the **Bankline onboarding hub**, or you can ask our digital assistant Cora, who can help with your questions whenever you're in Bankline or on our webpages. Just click the chat button on the bottom right of any Bankline page.

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Account operator

Role name	Description
Account operator	<p>Account operators can view account information including balances, transactions and images of paying-in slips or debiting cheques (known as voucher images). They can also add, amend and remove accounts on your organisation's profile.</p> <p>They can also perform everyday requests like stopping cheques, ordering cheque books and paying-in books via Bankline without having to pick up the phone.</p> <p>Note: This doesn't give access to payments.</p>

Administration	Account information	Payments	Account servicing*	Others*
Manage accounts	Manage account information prefs	None	Order stationery	None
Manage customer account sets	Request voucher		Stop cheques	
	View balances*		View stationery requests	
	View transactions*		View stop cheque requests	

* The account servicing privileges are automatically included with the 'view balances' or 'view transactions' privileges. This means when you check users access or role in Bankline, you will not see the account servicing privileges listed or ticked

Account servicing

Role name	Description
Account servicing	<p>Account servicing allows the user to raise service requests such as changing addresses, stopping cheques, opening and closing accounts, ordering cheque books and paying-in books. They can also view all requests made, and track their progress.</p> <p>Note: This gives no access to payments, account balances, transactions or statements.</p> <p>Note: Any requests to change the principal and/or statement address will NOT change the address held on Bankline for the profile or users.</p>

Administration	Account information	Payments	Account servicing*	Others*
None	None	None	Change principal address and contact details Change statement address Close accounts Open new accounts Order stationery Stop cheques View address & contact changes View close account requests View open new account requests View stationery requests View stop cheque requests	None

Administrator

Role name	Description
Administrator	<p>Administrators have most administration privileges, including creating and removing users, changing users' access, ordering users activations codes, smartcards, readers etc.</p> <p>Administrators are responsible for implementing security settings such as dual approval of payments, setting payment limits for the whole profile and individual users, and allocating the countries international payments your users can transfer money to.</p> <p>Note: Being an administrator gives no access to making payments or viewing account information. You can select multiple master roles, or create a customer role to achieve this.</p>

Administration	Account information	Payments	Account servicing	Others
Export privileges report	None	None	None	None

Manage accounts

Manage customer account sets

Manage paperless preferences

Manage preferences

Manage roles

Manage users

Set payment limits

Set payment preferences

View billing notifications

View customer summary

View privileges report

Auditor

Role name	Description
Auditor	Auditor access allows users to view Bankline audit records. Audit records show who has used Bankline, at what time and date, and all the actions they took. They can also view privileges reports, which means they can see the level of access each user has. Note: This give no access to payments, account balances, transactions or statements.

Administration	Account information	Payments	Account servicing	Others*
View privileges report	None	None	None	View audit records

*Others includes privileges from audit, new Bankline functions, Paylt TM, remote cheque deposit, third party provider consents and third party provider payments. Your organisation may not be registered for all of these services and therefore you may not see these as options in manage roles.

Auth all FTs*

Role name	Description
Auth all FTs*	FTs are financial transfers. They are only available to financial institutions. If your business is not a financial institution, you won't need FTs.

Administration	Account information	Payments	Account servicing	Others
None	None	Authorise CHAPS financial transfer	None	None
		Authorise international financial transfer		
		Cancel import file		
		Check template		
		Clear authorisation import file		
		Suspend & reinstate template		
		View payment summary		
		View payments		
		View templates		

Auth all pymts

Role name	Description
Auth all pymts	<p>This allows users to view payments and to approve most payment types, even if they have been imported (excluding payments imported from confidential bulk lists).</p> <p>Users with this role can also 'check' (2nd approve) bulk lists and template creation, deletions and changes made to them (excluding confidential bulk lists), if dual control for these is switched on.</p> <p>They can view and cancel direct debits and standing orders.</p> <p>Note: They can't approve their own payments, or see any account balances, transactions or statements.</p>

Administration	Account information	Payments	Account servicing*	Others*
None	None	Authorise 'other' international payment	None	None
		Authorise (other's) transfer		
		Authorise bulk payment		
		Authorise domestic future dated/BACS payment		
		Authorise domestic immediate payment		
		Authorise domestic next day payment		
		Authorise immediate bulk payment		
		Authorise next day bulk payment		
		Authorise sterling CHAPS payment		
		Authorise urgent international payment		
		Cancel import file		
		Check bulk list		
		Check bulk list – IAT		
		Check template		
		Clear authorisation import file		
		Manage standing order/Direct Debit		
		Suspend & reinstate bulk list		
		Suspend & reinstate bulk list – IAT		
		Suspend & reinstate template		
		View bulk list		
		View payment summary		
		View payments		
		View templates		

Auth any import file

Role name	Description
Auth any import file	<p>This is a highly specialised role and only contains one privilege. It allows the user to approve all imported files (including any they have imported themselves), containing any payment type.</p> <p>They can't make any changes to the upload, or see any information about payments that are not imported.</p> <p>Note: They don't have access to approve any payments that have NOT been imported, they can't see account balances, transactions or statements.</p> <p>They DON'T need this role to approve imported payments using the authorise/approve payment screens. This role is only required for users who need to approve entire imported files of payments.</p>

Administration	Account information	Payments	Account servicing	Others
None	None	Authorise import file	None	None

Auth FD & IAT

Role name	Description
Auth FD & IAT (FD = Future dated payments IAT = Transfers between your accounts)	This allows the user to view payments and approve future dated Faster Payments (minimum of 2 days in the future) and transfers between your accounts (IATs), even if these have been imported. Users can also 'check' (2nd approve) bulk lists and template creation, deletion and changes made to them, if dual control for these is switched on. They can also view and cancel direct debits and standing orders. Note: They can't view, check or approve payments from confidential bulk lists. They also can't see any account balances, transactions or statements.

Administration	Account information	Payments	Account servicing	Others
None	None	Authorise (other's) transfer	None	None
		Authorise bulk payment		
		Authorise domestic future dated/BACS payment		
		Authorise bulk IAT		
		Cancel import file		
		Check bulk list		
		Check bulk list – IAT		
		Check template		
		Clear authorisation import file		
		Manage standing order\Direct Debit		
		Suspend & reinstate bulk list		
		Suspend & reinstate bulk list – IAT		
		Suspend & reinstate template		
		View bulk list		
		View payment summary		
		View payments		
		View templates		

Balance operator

Role name	Description
Balance operator	<p>This role allows users to view all account balances. It also gives the user access to account servicing privileges, meaning they can perform some everyday requests like stopping cheques, order cheque books and paying-in books via Bankline without having to pick up the phone.</p> <p>Note: Balance operators can not access to payments or view transactions.</p>

Administration	Account information	Payments	Account servicing*	Others
None	View balances*	None	Order stationery	None
			Stop cheques	
			View stationery requests	
			View stop cheque requests	

* The account servicing privileges are automatically included with the 'view balances' or 'view transactions' privileges. This means when you check users access or role in Bankline, you will not see the account servicing privileges listed or ticked

Bankline mobile user

Role name	Description
Bankline mobile user	Allows the users to download and use the Bankline app on selected mobile devices. They will have the same level of access in the app as they have on a desktop.

Administration	Account information	Payments	Account servicing	Others
Bankline mobile user	None	None	None	None

Key & auth all pymts

Role name	Description
Key & auth all pymts	<p>This gives users most payment privileges. They can key and edit most payment types (excluding confidential bulk lists), view these payments and use the file import function.</p> <p>These users can also create and edit bulk lists and templates for Faster Payments. They can also create and edit transfers between your own accounts (IATs)</p> <p>If dual control is switch on for bulk lists and templates, they can 'check' (2nd approve) any changes, creation or deletion of these.</p> <p>They can approve all payment types keyed by someone else.</p> <p>They can only approve their own individual and bulk future-dated Faster Payments and transfers (IATs), including those that have been imported.</p> <p>Note: They can't approve their own immediate Faster Payments, international or CHAPS payments. They have no access to account balances, transactions or statements.</p>

Administration	Account information	Payments	Account servicing	Others
None	None	Add 'other' international payment	None	None
		Add 'other' international payment from template		
		Add bulk list		
		Add domestic payment from bulk list		
		Add domestic standard payment		
		Add domestic standard payment from template		
		Add IAT from bulk list		
		Add sterling CHAPS payment		
		Add sterling CHAPS payment from template		
		Add template for standard payment		
		Add transfer (between customer's own accounts)		
		Add bulk list – IAT		
		Add template for 'other' international payment		
		Add template for sterling CHAPS payment		
		Add template for transfer		
		Add template for urgent international payment		
		Add urgent international payment		
		Add urgent international payment from template		
		Authorise 'other' international payment		
		Authorise (other's) transfer		
		Authorise bulk payment		

Key & auth all pymts (cont'd)

Administration	Account information	Payments	Account servicing	Others
		Authorise domestic future dated/BACS payment		
		Authorise domestic immediate payment		
		Authorise domestic next day payment		
		Authorise immediate bulk payment		
		Authorise next day bulk payment		
		Authorise own bulk payment		
		Authorise own domestic future dated/BACS payment		
		Authorise own transfer		
		Authorise sterling CHAPS payment		
		Authorise bulk IAT		
		Authorise own bulk IAT		
		Authorise urgent international payment		
		Cancel import file		
		Check bulk list		
		Check bulk list – IAT		
		Check template		
		Clear authorisation import file		
		Import BL templates		
		Import templates		
		Import payments		
		Maintain 'other' international payment		
		Maintain (other's) transfer		
		Maintain bulk list		
		Maintain bulk payment		
		Maintain domestic standard payment		
		Maintain sterling CHAPS payment		
		Maintain bulk IAT		
		Maintain bulk list – IAT		
		Maintain template		
		Maintain urgent international payment		
		Make future dated payments		
		Manage standing order/ Direct Debit		

Key & auth all pymts (cont'd)

Administration	Account information	Payments	Account servicing*	Others*
		Suspend & reinstate bulk list		
		Suspend & reinstate bulk list – IAT		
		Suspend & reinstate template		
		View bulk list		
		View payment summary		
		View payments		
		View templates		

Key all FTs

Role name	Description
Key all FTs	FTs are financial transfers. They are only available to financial institutions. If your business is not a financial institution, you won't need FTs.

Administration	Account information	Payments	Account servicing	Others
None	None	Add CHAPS financial transfer	None	None
		Add CHAPS financial transfer from template		
		Add international financial transfer		
		Add international financial transfer from template		
		Add template for CHAPS financial transfer		
		Add template for international financial transfer		
		Import templates		
		Import payments		
		Maintain CHAPS financial transfer		
		Maintain international financial transfer		
		Maintain template		
		Make future dated payments		
		View payment summary		
		View payments		
		View templates		

Key all pymts

Role name	Description
Key all pymts	<p>This allows users to key and edit all payment types including Faster Payments, International and CHAPS payments (excluding payments from confidential bulk lists). They can also view these payments and use the file import function.</p> <p>Users can also create and maintain bulk lists (excluding confidential bulk lists) and templates.</p> <p>Note: They can't approve payments or see account balances, transactions or statements.</p>

Administration	Account information	Payments	Account servicing	Others
None	None	Add 'other' international payment	None	None
		Add 'other' international payment from template		
		Add bulk list		
		Add domestic payment from bulk list		
		Add domestic standard payment		
		Add domestic standard payment from template		
		Add IAT from bulk list		
		Add sterling CHAPS payment		
		Add sterling CHAPS payment from template		
		Add template for standard payment		
		Add transfer (between customer's own accounts)		
		Add bulk list - IAT		
		Add template for 'other' international payment		
		Add template for sterling CHAPS payment		
		Add template for transfer		
		Add template for urgent international payment		
		Add urgent international payment		
		Add urgent international payment from template		
		Import BL templates		
		Import templates		
		Import payments		
		Maintain 'other' international payment		
		Maintain (other's) transfer		
		Maintain bulk list		
		Maintain bulk payment		
		Maintain domestic standard payment		

Key all pymts (cont'd)

Administration	Account information	Payments	Account servicing*	Others*
		Maintain sterling CHAPS payment		
		Maintain bulk IAT		
		Maintain bulk list – IAT		
		Maintain template		
		Maintain urgent international payment		
		Make future dated payments		
		View bulk list		
		View payment summary		
		View payments		
		View templates		

Key std pymts

Role name	Description
Key std pymts	<p>This allows users to key and edit all Faster Payments and transfers between your accounts (IATs) (excluding from confidential bulk lists). They can also view these payments and use the file import function.</p> <p>Users can also create and maintain bulk lists (excluding confidential bulk lists) and templates for Faster Payments and transfers (IATs).</p> <p>Note: These users can't approve payments or see account balances, transactions or statements.</p>

Administration	Account information	Payments	Account servicing*	Others*
None	None	Add bulk list	None	None
		Add domestic payment from bulk list		
		Add domestic standard payment		
		Add domestic standard payment from template		
		Add IAT from bulk list		
		Add template for standard payment		
		Add transfer (between customer's own accounts)		
		Add bulk list – IAT		
		Add template for transfer		
		Import BL templates		
		Import templates		
		Import payments		
		Maintain (other's) transfer		
		Maintain bulk list		
		Maintain bulk payment		
		Maintain domestic standard payment		
		Maintain bulk IAT		
		Maintain bulk list – IAT		
		Maintain template		
		Make future dated payments		
		View bulk list		
		View payment summary		
		View payments		
		View templates		

Key & auth all FTs

Role name	Description
Key & auth all FTs	FTs are financial transfers. They are only available to financial institutions. If your business is not a financial institution, you won't need FTs.

Administration	Account information	Payments	Account servicing*	Others*
None	None	Add CHAPS financial transfer	None	None
		Add CHAPS financial transfer from template		
		Add international financial transfer		
		Add international financial transfer from template		
		Add template for CHAPS financial transfer		
		Add template for international financial transfer		
		Authorise CHAPS financial transfer		
		Authorise international financial transfer		
		Cancel import file		
		Check template		
		Clear authorisation import file		
		Import templates		
		Import payments		
		Maintain CHAPS financial transfer		
		Maintain international financial transfer		
		Maintain template		
		Make future dated payments		
		Suspend & reinstate template		
		View payment summary		
		View payments		
		View templates		

Key & auth FD & IAT

Role name	Description
Key & auth FD & IAT (FD = Future dated payments IAT = transfers between accounts)	<p>This allows users to view, key, approve and maintain future-dated Faster Payments and transfers between your own accounts (IATs), (excluding payments from confidential bulk lists). They can also use the file import function.</p> <p>Users can also create and maintain bulk lists (excluding confidential bulk lists) and templates for Faster Payments and transfers. They can 'check' (2nd approve) bulk lists and templates if dual control for these is switched on.</p> <p>They can approve future dated Faster Payments & IATs keyed by themselves and someone else.</p> <p>Note: They can't approve standard domestic immediate or next day, international or CHAPS payments. They can't see account balances, transactions or statements.</p>

Administration	Account information	Payments	Account servicing	Others
None	None	Add bulk list	None	None
		Add domestic payment from bulk list		
		Add domestic standard payment		
		Add domestic standard payment from template		
		Add IAT from bulk list		
		Add template for standard payment		
		Add transfer (between customer's own accounts)		
		Add bulk list – IAT		
		Add template for transfer		
		Authorise (other's) transfer		
		Authorise bulk payment		
		Authorise domestic future dated/BACS payment		
		Authorise own bulk payment		
		Authorise own domestic future dated/BACS payment		
		Authorise own transfer		
		Authorise bulk IAT		
		Authorise own bulk IAT		
		Cancel import file		
		Check bulk list		
		Check bulk list – IAT		
		Check template		
		Clear authorisation import file		

Key & auth FD & IAT (Cont'd)

Administration	Account information	Payments	Account servicing*	Others*
		Import BL templates		
		Import templates		
		Import payments		
		Maintain (other's) transfer		
		Maintain bulk list		
		Maintain bulk payment		
		Maintain domestic standard payment		
		Maintain bulk IAT		
		Maintain bulk list – IAT		
		Maintain template		
		Make future dated payments		
		Manage standing order/ Direct Debit		
		Suspend & reinstate bulk list		
		Suspend & reinstate bulk list – IAT		
		Suspend & reinstate template		
		View bulk list		
		View payment summary		
		View payments		
		View templates		

Manage alerts

Role name	Description
Manage alerts	<p>This allows users to nominate themselves or another user to receive email alerts for different Bankline events such as payments made, expired or rejected payments, changes made to bulk lists and templates.</p> <p>Users can also set an amount threshold for payments to meet before these alerts are sent.</p> <p>Note: The manage alerts role doesn't mean the user will get alerts. They would need to nominate themselves as the user to receive alerts.</p>

Administration	Account information	Payments	Account servicing	Others
Manage alerts	None	None	None	None

Manage users

Role name	Description
Manage users	<p>This allows the user to add, remove and edit all Bankline users' information and access. This includes the level of access users have, including themselves. They can also order activation codes, smartcards, smartcard readers and PINs.</p> <p>Note: This gives users no access to payments, account balances, transactions or statements.</p>

Administration	Account information	Payments	Account servicing*	Others*
Manage users	None	None	None	None

Payment releaser

Role name	Description
Payment releaser	<p>This is only needed if you have enabled the hold and release functionality in payment preferences. You will need at least one user to be able to release payments if you have customised your service so that some or all payments are 'held' after authorisation.</p> <p>It allows the user to release keyed and imported files of payments.</p> <p>The user can also see all payments.</p> <p>Note: They can't key or approve payments or see account balances, transactions or statements.</p>

Administration	Account information	Payments	Account servicing	Others
None	None	Release import file	None	None
		Release payment		
		View payments		

Superuser

Role name	Description
Superuser	<p>This gives the user access to most administration privileges, except setting profile payment limits and preferences.</p> <p>It also includes some audit, account information and all account servicing privileges</p> <p>Note: Doesn't give any access to making or approving payments.</p>

Administration	Account information	Payments	Account servicing*	Others*
Export privileges report	Manage account information prefs	None	Order stationery	View audit records
Manage accounts	Request voucher		Stop cheques	
Manage customer account sets	View balances*		View stationery requests	
Manage preferences	View transactions*		View stop cheque requests	
Manage roles				
Manage users				
View billing notifications				
View customer summary				
View privileges report				

* The account servicing privileges are automatically included with the 'View balances' or 'View transactions' privileges. This means when you check users access or role in Bankline, you will not see the account servicing privileges listed or ticked

Superuser FD & IAT

Role name	Description
Superuser FD & IAT (FD = Future dated payments IAT = transfers between accounts)	<p>These users can key and maintain (edit) Faster Payments and transfers between your own accounts (IATs). They can use the file import function (excluding confidential and ad hoc bulk). They'll also be able to view these types of payments.</p> <p>Users can approve their own, and other users' single and bulk future-dated Faster Payments and transfers, including those that have been imported.</p> <p>They can create and edit bulk lists (excluding confidential bulk lists) and templates for Faster Payments and transfers (IATs). They can 'check' (2nd approve) bulk lists and templates if dual control for these is switched on.</p> <p>This also includes some privileges from administration, which mean they can add and remove users and accounts. They can also set and remove security settings. They also have privileges from audit, account information and account servicing.</p> <p>Users can view and cancel direct debits and standing orders.</p> <p>Note: It doesn't include any privileges for immediate and next day Faster Payments, or international and CHAPS payments.</p>

Administration	Account information	Payments	Account servicing*	Others*
Export privileges report	Manage account information prefs	Add bulk list	Order stationery	View audit records
Manage accounts	Request voucher	Add domestic payment from bulk list	Stop cheques	
Manage customer account sets	View balances*	Add domestic standard payment	View stationery requests	
Manage preferences	View transactions*	Add domestic standard payment from template	View stop cheque requests	
Manage roles		Add IAT from bulk list		
Manage users		Add template for standard payment		
Set payment limits		Add transfer (between customer's own accounts)		
Set payment preferences		Add bulk list – IAT		
View billing notifications		Add template for transfer		
View customer summary		Authorise (other's) transfer		
View privileges report		Authorise bulk payment		
		Authorise domestic future dated/BACS payment		
		Authorise own bulk payment		
		Authorise own domestic future dated/BACS payment		
		Authorise own transfer		
		Authorise bulk IAT		
		Authorise own bulk IAT		
		Cancel import file		
		Check bulk list		
		Check bulk list – IAT		

Superuser FD & IAT (Future dated payments & transfers between accounts) (Cont'd)

Administration	Account information	Payments	Account servicing*	Others*
		Check template		
		Clear authorisation import file		
		Import BL templates		
		Import templates		
		Import payments		
		Maintain (other's) transfer		
		Maintain bulk list		
		Maintain bulk payment		
		Maintain domestic standard payment		
		Maintain bulk IAT		
		Maintain bulk list – IAT		
		Maintain template		
		Make future dated payments		
		Manage standing order\Direct Debit		
		Suspend & reinstate bulk list		
		Suspend & reinstate bulk list – IAT		
		Suspend & reinstate template		
		View bulk list		
		View payment summary		
		View payments		
		View templates		

* The account servicing privileges are automatically included with the 'view balances' or 'view transactions' privileges. This means when you check users access or role in Bankline, you will not see the account servicing privileges listed or ticked

Superuser payments

Role name	Description
Superuser payments	<p>These users can key, approve and edit all payment types (excluding transfers between own accounts from a template), view all payments, and use the file import function.</p> <p>They can approve all payment types that have been made by someone else, but can only approve their own single or bulk future-dated Faster Payments and transfers between your own accounts (IATs). This includes imported payments.</p> <p>They can create and edit bulk lists (excluding confidential bulk lists) and templates. They can 'check' (2nd approve) bulk lists and templates if dual control for these is switched on.</p> <p>Users can also view and cancel direct debits and standing orders.</p> <p>This also includes some privileges from administration, which mean they can add and remove users and accounts. They can also set and remove security settings. They also have privileges from audit, account information and account servicing.</p> <p>Note: The user can't authorise their own same day, next day standard domestic payments, or their own CHAPS and International payments.</p>

Administration	Account information	Payments	Account servicing*	Others*
Export privileges report	Manage account information prefs	Add 'other' international payment	Order stationery	View audit records
Manage accounts	Request voucher	Add 'other' international payment from template	Stop cheques	
Manage customer account sets	View balances*	Add bulk list	View stationery requests	
Manage preferences	View transactions*	Add confidential bulk list	View stop cheque requests	
Manage roles		Add domestic payment from bulk list		
Manage users		Add domestic payment from confidential bulk list		
Set payment limits		Add domestic standard payment		
Set payment preferences		Add domestic standard payment from template		
View billing notifications		Add IAT from bulk list		
View customer summary		Add IAT from confidential bulk list		
View privileges report		Add sterling CHAPS payment		
		Add sterling CHAPS payment from template		
		Add template for standard payment		
		Add transfer (between customer's own accounts)		
		Add bulk list – IAT		
		Add confidential bulk list – IAT		
		Add template for 'other' international payment		
		Add template for sterling CHAPS payment		
		Add template for transfer		
		Add template for urgent international payment		

Superuser payments (Cont'd)

Administration	Account information	Payments	Account servicing*	Others*
		Add urgent international payment		
		Add urgent international payment from template		
		Authorise 'other' international payment		
		Authorise (other's) transfer		
		Authorise bulk payment		
		Authorise confidential bulk payment		
		Authorise confidential immediate bulk payment		
		Authorise confidential next day bulk payment		
		Authorise domestic future dated/BACS payment		
		Authorise domestic immediate payment		
		Authorise domestic next day payment		
		Authorise immediate bulk payment		
		Authorise next day bulk payment		
		Authorise own bulk payment		
		Authorise own confidential bulk payment		
		Authorise own domestic future dated/BACS payment		
		Authorise own transfer		
		Authorise sterling CHAPS payment		
		Authorise bulk IAT		
		Authorise confidential bulk IAT		
		Authorise own bulk IAT		
		Authorise own confidential bulk IAT		
		Authorise urgent international payment		
		Cancel import file		
		Check bulk list		
		Check bulk list – IAT		
		Check confidential bulk list		
		Check confidential bulk list – IAT		
		Check template		

Superuser payments (Cont'd)

Administration	Account information	Payments	Account servicing*	Others*
		Clear authorisation import file		
		Import BL templates		
		Import templates		
		Import payments		
		Maintain 'other' international payment		
		Maintain (other's) transfer		
		Maintain bulk list		
		Maintain bulk payment		
		Maintain confidential bulk list		
		Maintain domestic standard payment		
		Maintain sterling CHAPS payment		
		Maintain bulk IAT		
		Maintain bulk list – IAT		
		Maintain confidential bulk IAT		
		Maintain confidential bulk list – IAT		
		Maintain confidential bulk payment		
		Maintain template		
		Maintain urgent international payment		
		Make future dated payments		
		Manage standing order\Direct Debit		
		Suspend & reinstate bulk list		
		Suspend & reinstate bulk list – IAT		
		Suspend & reinstate confidential bulk list		
		Suspend & reinstate confidential bulk list – IAT		
		Suspend & reinstate template		
		View bulk list		
		View confidential bulk list		
		View confidential bulk payment		
		View payment summary		
		View payments		
		View templates		

* The account servicing privileges are automatically included with the 'view balances' or 'view transactions' privileges. This means when you check users access or role in Bankline, you will not see the account servicing privileges listed or ticked

View available funds

Role name	Description
View available funds	<p>This privilege is only applicable to new Bankline.</p> <p>It allows the user to see the actual available funds. It takes into account all cleared funds and any overdraft facility, minus any pending payments out (not including next day or future-dated payments keyed onto Bankline). It excludes any uncleared pending monies in.</p> <p>Note: No access to payments or account transactions and statements.</p>

Administration	Account information	Payments	Account servicing	Others*
None	None	None	None	View available funds

*Others includes privileges from audit, new Bankline functions, PayIt TM, remote cheque deposit, third party provider consents and third party provider payments. Your organisation may not be registered for all of these services and therefore you may not see these as options in manage roles.