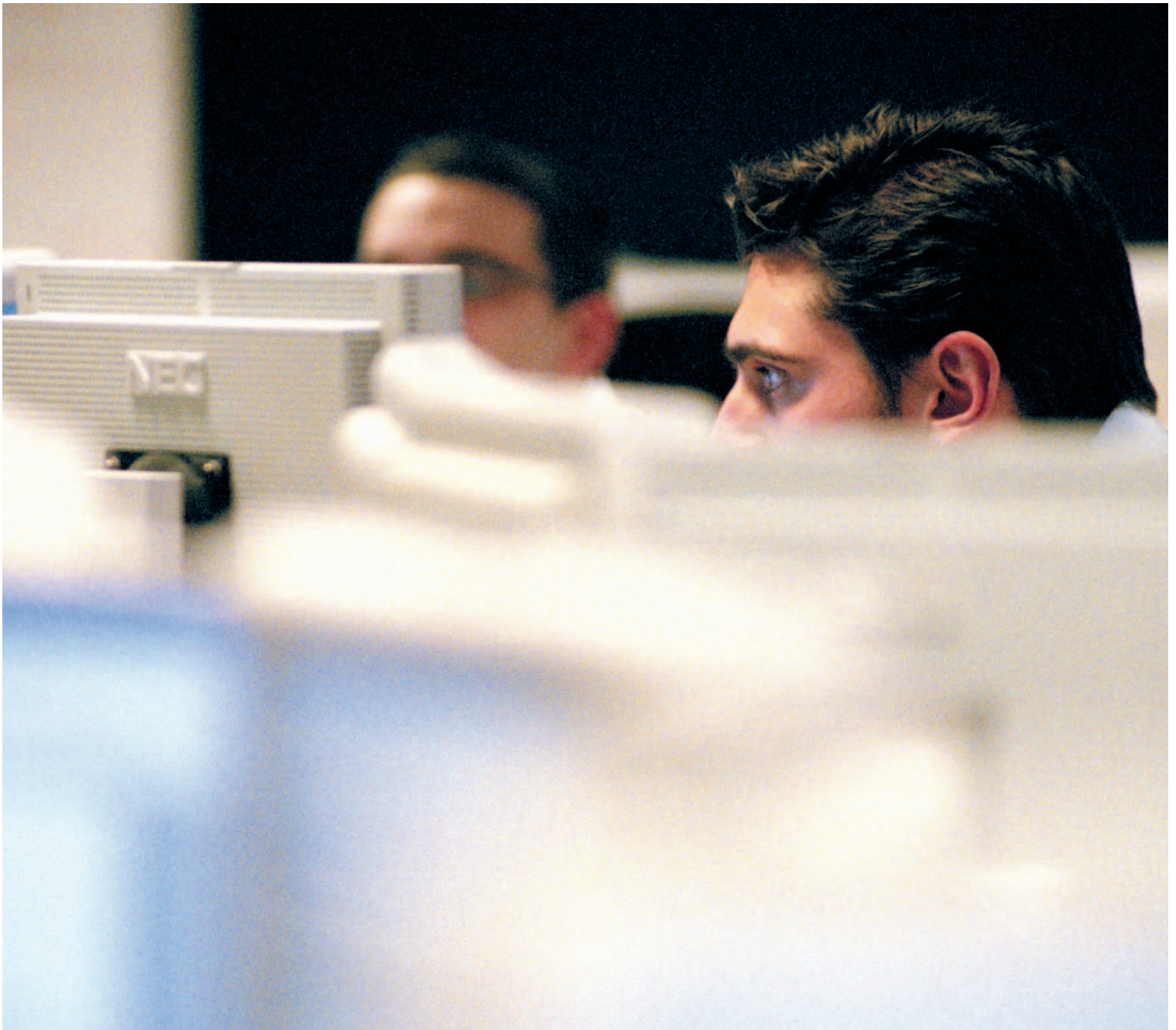
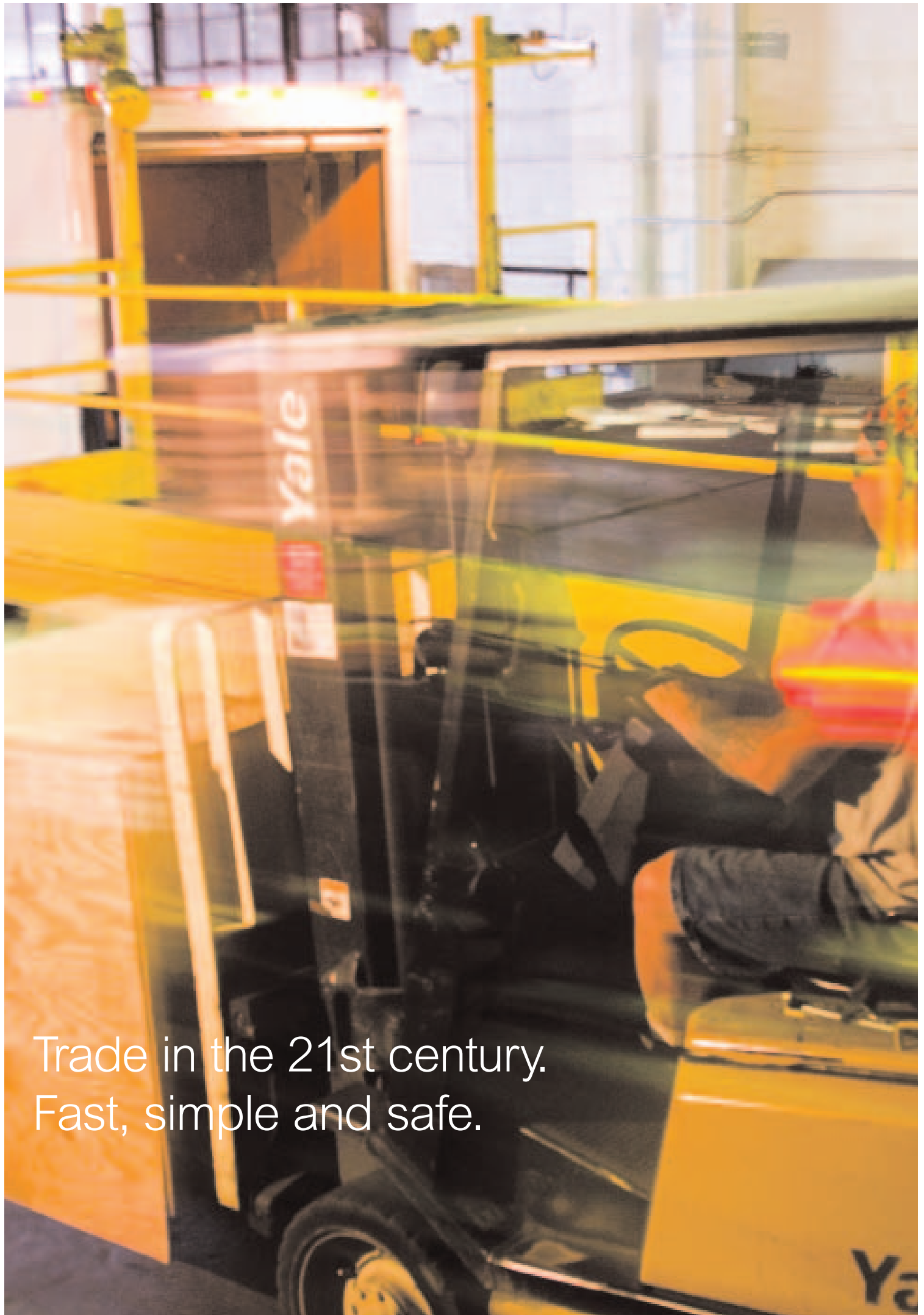


Worldwide trade @ your fingertips





Trade in the 21st century.
Fast, simple and safe.

Welcome to TradeFlow

Importing and exporting across international borders can be time-consuming and complicated. There isn't always time to wait for all the paperwork to travel back and forth by post. And the administration can be expensive and time-consuming.

TradeFlow does away with that admin. It's a simple-to-use, secure online tool that makes worldwide trade easier to manage. You can process Letters of Credit (L/Cs), Collections, Bonds and Guarantees using your own customised templates. And you can track all your transactions easily, in one place.

TradeFlow can be set up to send you automatic e-mail reminders updating you on the progress of your transactions, e.g. the payment of an Export L/C. Plus, you have access to all kinds of other support for your business – market research, trade support services (like local transport, warehouses and inspection & validation agencies), news, training and advice from some of the leading trade support companies – some at discounted rates (or even free).

All you need to use TradeFlow is a computer with an internet connection. You don't need special software, hardware or training. Wherever you are, it's ready to use.

Always online

You can use TradeFlow to arrange and receive advice of your trade finance for imports or exports. Create, amend and view your Letters of Credit (including Standby Letters of Credit), Collections, Bonds and Guarantees instantly online.

Process documents in real-time

Once you authorise an application via TradeFlow, e.g. Import Letter of Credit, it's immediately in our hands, without the need for faxes or waiting for the post. TradeFlow will also update you when we receive confirmation of trade finance in your favour, such as an Export L/C from one of your customers. This means less paperwork and less downtime.

Customise your templates

TradeFlow lets you create custom templates and a 'library' of your most commonly used phrases, so you don't have to enter the same information every time you complete an application. It's easy to create, amend and authorise everything you need online.

Track your transactions securely

Any time you need to know what's happening with any of your applications, just log in and track your transactions at a glance, wherever you are. The whole system is protected using some of the most powerful encryption technology available today.





Flexible features

TradeFlow can be customised in different ways, to suit your business. As well as saving templates, you can use previous documents as a template for a new application to aid consistency, as well as cost and convenience. So wherever you or your staff are in the world, you're all producing the same documents.

Ready to go

Because TradeFlow is completely web-based, it won't interfere with your own systems or software. You don't have to worry about installing software in any of your offices; all you need is an internet connection.

Choose who can do what

You can control exactly how TradeFlow is used within your business. You can control individual access rights, including appropriate authority and approval

levels for each individual. Each person uses their own User ID and Password to log in, so you can decide who has the authority to view and edit data no matter where they are based.

The system also lets you set limits on the amount of money that a particular person can sign off. Or you can set it up so that two people need to sign it off, if it's over a certain amount. You can set these limits in a range of currencies as well.



Helping your business to trade

TradeFlow isn't just a tool; it's a powerful resource for your business. We have brought together some of the most renowned trade support companies – some at discounted rates (or even free) – into one easy-to-use area just for TradeFlow customers.

Whether you're new to importing and exporting or an experienced trader, there's a range of useful information and advice on TradeFlow.

New to international trade

Track down suppliers in different countries and find training and advice on tax, risk management and regulatory issues.

Experienced in international trade

Access market research to help you expand into new markets or territories, or read up on the latest news and international trade issues.

Making it better

We want TradeFlow to make your working life easier, day to day. So if there's anything we can do to make it more useful or relevant to your business, we'd like you to tell us. Once you've logged on, there's a feedback button on every page.

Ready to try TradeFlow?

Visit www.rbs.co.uk/tradeflow, where you can browse TradeFlow's main features, with a brief tour. If you'd like more detail about how TradeFlow works, there's also an in-depth demo available. If you like what you see, you can download a registration form.

Talk to us

If you have any questions, we're always happy to talk face to face. Please contact your relationship manager. Alternatively, e-mail us at tradeflow~sales@rbs.co.uk

Next steps

To find out more about how RBS can help your business thrive in the UK and internationally, please contact us today.

www.rbs.co.uk/tradeflow

Minimum technical requirements

A reasonably recent computer with internet access is all that is required.

Technically, your computer needs to have:

- At least 512 MB RAM
- 100MB free space on your system drive
- Microsoft Internet Explorer 5.5 or above
- Adobe Acrobat Reader 6.0 or above
- Microsoft Excel 2000 or later
- Cookies enabled
- JavaScript enabled
- Pop-ups enabled
- Screen resolution – 1024 by 768, or higher

