

Information sheet

Fixed Rate ISA – Issues 39, 40 and 41

This is the Information Sheet for Fixed Rate ISA Issue 39, 40 and 41 and should be read together with "Personal and Private Banking – Terms and Conditions", "Personal Banking – Charges and Rates of Interest"/"Private Banking – Charges and Rates of Interest".

Deposits held on the Fixed Rate ISA account before the start date will attract a rate equivalent to our variable Instant Access ISA rate until the start date. Please refer to the "Savings Interest Rates" booklet for our current rates.

Issue Number/Campaign Reference	39/149	40/150	41/151/147
Duration	1 Year	2 Year	3 Year
Interest start date of Fixed Rate ISA	09 May 2012	09 May 2012	09 May 2012
Maturity date	09 May 2013	09 May 2014	09 May 2015
Maturity payment date	10 May 2013	10 May 2014	10 May 2015
Annual Interest	✓	✓	✓
Monthly Interest	Not available	Not available	✓
Minimum Deposit	£1,000	£1,000	£1,000
Maximum Deposit	Customers can deposit up to the annual cash ISA subscription limit if not already subscribed.		
ISA subscription limits	The cash ISA subscription limit for the current tax year (2011/2012) is £5,340. The cash ISA subscription limit for the next tax year (2012/2013) is £5,640.		
Balance Transfers	Customers can transfer ISA balances from cash ISA accounts held with other providers or with us.		
Interest charge incurred for closure or transfer of the Fixed Rate ISA prior to the maturity date. You will lose an amount equal to:	90 days' gross interest	180 days' gross interest	270 days' gross interest
	Please see the Important Information section overleaf for further details		

Standard Interest Rates

Fixed Rate ISA Interest Paid Annually

	1 Year (issue 39)		2 Year (issue 40)		3 Year (issue 41)	
	AER	Gross p.a.	AER	Gross p.a.	AER	Gross p.a.
£1k+	2.60%		3.50%		3.80%	

Fixed Rate ISA Interest Paid Monthly

	1 Year (issue 39)		2 Year (issue 40)		3 Year (issue 41)	
	AER	Gross p.a.	AER	Gross p.a.	AER	Gross p.a.
£1k+	Not available		Not available		3.80%	3.74%

Preferential Interest Rates

The following preferential interest rates are only applicable to customers who transfer a cash ISA from another ISA provider to the Fixed Rate ISA. Transfers into the Fixed Rate ISA from existing NatWest or RBS cash ISAs only do not qualify.

Fixed Rate ISA Interest Paid Annually

	1 Year (issue 39)		2 Year (issue 40)		3 Year (issue 41)	
	AER	Gross p.a.	AER	Gross p.a.	AER	Gross p.a.
£1k+	3.00%		3.75%		4.20%	

Fixed Rate ISA Interest Paid Monthly

	1 Year (issue 39)		2 Year (issue 40)		3 Year (issue 41)	
	AER	Gross p.a.	AER	Gross p.a.	AER	Gross p.a.
£1k+	Not available		Not available		4.20%	4.12%

The preferential interest rates will be applied to the total balance in the Fixed Rate ISA. This includes any existing deposit from NatWest or RBS cash ISAs. The interest on your annual statement will show as two separate entries which when added together will equate to the preferential interest rate detailed above.

Key Dates for your application

This is a limited offer, and may be withdrawn at any time. Applications will be processed on a first come, first served basis.

Key dates for your application	
Closing date for applications (Your Fixed Rate ISA must be opened by this date)	04 April 2012
Last date for receipt by us of external ISA transfer requests	04 April 2012
Last date for receipt by us of RBS internal ISA transfer requests	02 May 2012
Last date for receipt by us of 2011/2012 tax year subscriptions	05 April 2012
Last date for receipt by us of 2012/2013 tax year subscriptions	02 May 2012
Start date	09 May 2012

• Please read the Important Information overleaf before applying for your Fixed Rate ISA.

P.T.O.

Important Information

- The interest rate is fixed for the term you choose. Interest is calculated daily and, depending on the terms detailed overleaf, can be paid monthly or annually.
- No withdrawals are permitted after funds are deposited into the Fixed Rate ISA account.
- If you close or transfer your Fixed Rate ISA before the maturity date, you will incur an interest charge as set out in the first table overleaf. If the amount of interest charged is more than the interest which has accrued on your account at the date of closure, we will deduct the rest from your account balance. This would mean the amount will be taken from the capital sum invested. In this situation the closing payment would be less than the amount of money you originally invested in the Fixed Rate ISA account.
- Current year subscriptions up to the ISA subscription limit for the tax year can be made until the date detailed in the Key Dates for your application table overleaf. External ISA transfer requests from another ISA provider must be received by the date detailed in the Key Dates for your application table overleaf, however please check with your existing ISA provider for information on any notice period required to be given to them and any potential charges.
- Additional deposits are not allowed into your Fixed Rate ISA account after the dates detailed in the Key Dates for your application table (overleaf), except where we receive an external ISA transfer request by the last date for receipt by us of external ISA transfer requests.
- If at the start date your balance is less than the required minimum deposit and we receive an external transfer request by the last date for receipt by us of external ISA transfer requests (set out in the Key Dates for your application table), we will grant an additional 30 days from the start date to allow the external transfer to be completed. If the external transfer funds are not received within 30 days from the start date, the Fixed Rate ISA account will automatically convert to an Instant Access Cash ISA.
- If 30 days after the start date your balance is less than the required minimum deposit as set out in the table on the first page, your Fixed Rate ISA account will be converted into an Instant Access ISA. Interest will continue to be paid at the variable Instant Access ISA rate from the start date.
- **Where interest is paid monthly**, you must nominate and maintain for the duration of your Fixed Rate ISA account an RBS current account or savings account with instant access (other than an ISA or Direct Saver account) at the same UK branch as the Fixed Rate ISA account to receive the monthly interest payments. The gross interest will be paid into the nominated account on the last business day of each month. The nominated account will not be covered by the ISA Regulations and so any interest earned on the funds in the nominated account will be subject to tax.
- **Where interest is paid annually**, the interest will be paid to your Fixed Rate ISA account on the last business day in March. In the case of a Fixed Rate ISA account with a one year term, or for the last year where the term is more than one year, interest will be paid on the maturity payment date set out in the table on the first page. If this date is not a business day, the interest will be paid on the next business day.
- If you request to close an ISA account held with us and transfer the balance to a Fixed Rate ISA, any accrued interest will not be paid upon closure but will be paid on the next interest payment date under the Fixed Rate ISA. For a Fixed Rate ISA with interest paid monthly, the accrued interest will be paid into the nominated account at the same time as the monthly Fixed Rate ISA interest is first paid. For a Fixed Rate ISA with interest paid annually, the accrued interest will be paid into the Fixed Rate ISA account at the same time as the annual Fixed Rate ISA interest is first paid and will not be accessible until maturity.
- **If you do not invest the full ISA subscription limit for the current tax year into the Fixed Rate ISA, you will not be able to make further subscriptions for the current tax year into any other cash ISA. The ISA subscription limits are detailed on the first page.**
- **This is a limited offer, and may be withdrawn at any time. Applications will be processed on a first come, first served basis.**

Summary Box	
Account Name	Fixed Rate ISA
Interest rate(s)	Fixed Rate ISA interest rates vary from issue to issue. The rates for each Fixed Rate ISA issue can be found on the first page of this leaflet. Deposits held on the Fixed Rate ISA account before the start date will attract a rate equivalent to the variable Instant Access ISA rate until the start date.
Tax status	Interest is paid tax free.
Conditions for bonus payment	N/A
Withdrawal arrangements	No withdrawals are permitted after funds are deposited into the Fixed Rate ISA account. If you require access to money in your Fixed Rate ISA account before the maturity date, the Fixed Rate ISA account will be closed and any money not withdrawn or transferred will be deposited into an Instant Access ISA. Interest will be charged for closure or transfer of the Fixed Rate ISA prior to maturity. Please refer to the first table overleaf.
Access	Branch/Telephone/Online

Definitions

Gross – this means the interest rate you are paid before the deduction of income tax.

Annual Equivalent Rate (AER) – this is a notional rate used for interest bearing accounts, which illustrates the interest rate if paid and compounded each year. It helps you to compare the effective rates of credit interest on different accounts.

Tax-free means that interest payable is exempt from UK income tax.